Prasenjit

● **Date of birth:** 29-061991 ● **Nationality:** Indian ● **Address:** Bhagalpur, India ● **Phone number:** 7827455573
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Profile

As a results-driven UI/UX designer with 9.7 years of experience in the industry, I bring a highly creative and self-directed approach to every project. Detail-oriented and organized, I thrive in fast-paced environments and am skilled at multitasking to meet challenging deadlines.

At Nagarro, I am utilizing my expertise to optimize the user experience and drive business results. To date, I have successfully delivered over 50 projects with a remarkable 85% perfection rate, resulting in a 10% increase in user satisfaction. Passionate about bringing monetized improvements to my company, I am constantly seeking new opportunities to leverage my skills and provide exceptional value.

Work experience

07/2022 – present
Gurugram, India

Senior User Experience Consultant
Nagarro Softwares

- Conduct extensive user research and analysis to identify pain points in the user journey, resulting in a 30% increase in user satisfaction ratings.
- Led a team of designers and developers to create a streamlined and intuitive user interface for a new mobile app, resulting in a 50% increase in user engagement.
- Developed and implemented a user testing program, allowing for real-time feedback and iteration on design concepts, resulting in a 25% reduction in development time.
- Collaborated with stakeholders across multiple departments to design and execute a comprehensive customer experience strategy, resulting in a 15% increase in customer retention.

05/2019 – 07/2022
Kuala Lumpur, Malaysia

Staff Consultant - User Experience
Hong Leong Bank - Malaysia

- During my work at Hong Leong Bank, my primary focus had been on developing user-centered design principles and creating intuitive and straightforward user interfaces.
- My efforts have contributed significantly to the bank's year-on-year profit growth of 100%. Additionally, I was responsible for overseeing the entire design process from conceptualization to prototyping and final hand-off to the technical development team

Skills

UX SKILLS

User Research	Information Architecture	User Journey

Skills

Collaboration & Communication	Collaboration with Designers/Stakeholders	Storyboards, process flows and sitemaps
Agile and waterfall model	Accessibility Design	Design Guidelines
Sketching & Wireframe	User-centered interfaces	Manage project lifecycle
Visual Design & Protyping	Interaction Design	Usability Study
Facilitating presentations	User acceptance testing	Sketch, Figma,Invision, Illustrator

INTERPERSONAL SKILLS

Ability to Work under Pressure	Creative	Detail-oriented
Communication Skills	Leadership Skills	Time Management
Conflict Resolution	Empathy & Adaptability	

LANGUAGES

English
Professional

Hindi
Native

Education

08/2009 – 05/2013
Rohtak, India

Computer Science | B.Tech
Maharshi Dayanand University

Percentage: 66.5

06/2007 – 05/2009
Bokaro, Indiia

High School | Science
Guru Gobind Singh Public School

Graduated with Distinction (Grade 1 - A/excellent equivalent in all 5 subjects)

Hobbies

Exploring distant lands

Every kind of sport

Workout

Certificates

04/2023

Google UX Professional Certification
Coursera

06/2022

Design Thinking Masterclass
Skillshare